

Greenhill Institute Pty Ltd t/a Greenhill Institute  
**RTO NO. 45872 I CRICOS NO.: 04029K**  
 Suite 2 - 17 David St Brunswick VIC 3056  
**Ph:**1300136859 | **W:** greenhillinstitute.vic.edu.au  
**E:** [Greenhillinstitute@outlook.com](mailto:Greenhillinstitute@outlook.com)



### Confidential Discussion & Support

If you need to talk about something personal, sensitive, or confidential, our Student Support Team is here to help. All discussions are kept private and handled in accordance with the Privacy Act 1988 & GI's Privacy Policy and GI's Student Support, Welfare & Wellbeing Policy available on GI's website.

Call us on: 1 300 136 859

Email: [Support@greenhillinstitute.vic.edu.au](mailto:Support@greenhillinstitute.vic.edu.au) or [Greenhillinstitute@outlook.com](mailto:Greenhillinstitute@outlook.com)

Note: This service is confidential and free for all GI students. If you require additional help, we can connect you with external support services.

### External Support Services

***Fire, Ambulance, Police (life-threatening emergencies): Ring 000***

#### Service

#### Contact

#### Website Link

#### Helplines & Counselling Services

|                                |                                                                                                                         |                                                                |
|--------------------------------|-------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|
| Lifeline                       | 13 11 14 (If life is in danger, CALL 000)                                                                               | <a href="http://lifeline.org.au">lifeline.org.au</a>           |
| Reach Out                      | Lifeline - 13 11 14, Kids Helpline - 1800 55 1800, Suicide Call Back Service - 1300 659 467, 1800RESPECT - 1800 737 732 | <a href="http://au.reachout.com">au.reachout.com</a>           |
| Men's Line Australia           | 1300 78 99 78                                                                                                           | <a href="http://mensline.org.au">mensline.org.au</a>           |
| GriefLine                      | 1300 845 745                                                                                                            | <a href="http://griefline.org.au">griefline.org.au</a>         |
| 1800RESPECT                    | 1800 737 732                                                                                                            | <a href="http://1800respect.org.au">1800respect.org.au</a>     |
| Beyond Blue                    | 1300 22 4636                                                                                                            | <a href="http://beyondblue.org.au">beyondblue.org.au</a>       |
| St Kilda Crisis Contact Centre | (03) 9536 7777                                                                                                          | <a href="http://salvationarmy.org.au">salvationarmy.org.au</a> |

#### Workplace & Consumer Support

|                           |                    |                                                              |
|---------------------------|--------------------|--------------------------------------------------------------|
| Fair Work Ombudsman       | 13 13 94 / 131 394 | <a href="http://fairwork.gov.au">fairwork.gov.au</a>         |
| Consumer Affairs Victoria | 1300 55 81 81      | <a href="http://consumer.vic.gov.au">consumer.vic.gov.au</a> |

#### Domestic Violence & Support Services

|                                                    |                                  |                                                |
|----------------------------------------------------|----------------------------------|------------------------------------------------|
| Domestic Violence Resource Centre Victoria (DVRCV) | (03) 8346 5200 or (03) 8346 5266 | <a href="http://dvrcv.org.au">dvrcv.org.au</a> |
|----------------------------------------------------|----------------------------------|------------------------------------------------|

#### Alcohol, Drugs & Gambling Support

|                                      |               |                                                                          |
|--------------------------------------|---------------|--------------------------------------------------------------------------|
| Direct Line (Drug & Alcohol Service) | 1800 888 236  | <a href="http://directline.org.au">directline.org.au</a>                 |
| ECADS (Alcohol & Drugs)              | 1800 778 8278 | <a href="http://ecads.org.au">ecads.org.au</a>                           |
| Gambling Help Line                   | 1800 858 858  | <a href="http://gamblinghelponline.org.au">gamblinghelponline.org.au</a> |

#### Crisis Accommodation / Homelessness Services

|                                  |                                |                                                            |
|----------------------------------|--------------------------------|------------------------------------------------------------|
| Crisis Accommodation Information | 1800 825 955 or (03) 9536 7777 | <a href="http://housing.vic.gov.au">housing.vic.gov.au</a> |
|----------------------------------|--------------------------------|------------------------------------------------------------|

| Hospitals & Medical Centres                                                                                        |                                                                                      |                                                                                            |
|--------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| The Alfred                                                                                                         | (03) 9076 2000                                                                       | <a href="http://alfredhealth.org.au">alfredhealth.org.au</a>                               |
| Austin Hospital                                                                                                    | (03) 9496 5000                                                                       | <a href="http://austin.org.au">austin.org.au</a>                                           |
| Royal Children’s Hospital                                                                                          | (03) 9345 5522                                                                       | <a href="http://rch.org.au">rch.org.au</a>                                                 |
| Royal Women’s Hospital                                                                                             | (03) 8345 2000                                                                       | <a href="http://thewomens.org.au">thewomens.org.au</a>                                     |
| Royal Melbourne Hospital                                                                                           | (03) 9342 7000                                                                       | <a href="http://thermh.org.au">thermh.org.au</a>                                           |
| St Vincent’s Hospital                                                                                              | (03) 9231 2211                                                                       | <a href="http://svhm.org.au">svhm.org.au</a>                                               |
| Melbourne City Medical Centre                                                                                      | 61 3 9639 9600                                                                       | <a href="http://melbournecitymedical.com.au">melbournecitymedical.com.au</a>               |
| Emporium Medical Centre                                                                                            | +61 3 9654 5544                                                                      | N/A                                                                                        |
| Swanston Street Medical Centre                                                                                     | +61 3 9205 7500                                                                      | <a href="http://swanstonstreetmedicalcentre.com.au">swanstonstreetmedicalcentre.com.au</a> |
| AIM Health Melbourne Central Medical                                                                               | (03) 9663 7199                                                                       | <a href="http://aimhealthmelbourne.com.au">aimhealthmelbourne.com.au</a>                   |
| The National Translating and Interpreting Service                                                                  | 131 450 (AU), +61 3 9268 8332 (Outside AU)                                           | <a href="http://tisnational.gov.au">tisnational.gov.au</a>                                 |
| Legal & Dispute Resolution Services                                                                                |                                                                                      |                                                                                            |
| Victoria Legal Aid                                                                                                 | 1300 792 387                                                                         | <a href="http://legalaid.vic.gov.au">legalaid.vic.gov.au</a>                               |
| Resolution Institute                                                                                               | 1800 651 650                                                                         | <a href="http://resolution.institute">resolution.institute</a>                             |
| Emergency Services                                                                                                 |                                                                                      |                                                                                            |
| Emergency (Fire, Police, Ambulance)- CALL 000                                                                      |                                                                                      |                                                                                            |
| Victoria Police                                                                                                    | (03) 9247 6666                                                                       | <a href="http://police.vic.gov.au">police.vic.gov.au</a>                                   |
| Fire Rescue Victoria (FRV)                                                                                         | 1300 367 617 (non-emergency)                                                         | <a href="http://frv.vic.gov.au">frv.vic.gov.au</a>                                         |
| Ambulance Victoria                                                                                                 | 1300 60 60 24 (non-emergency)                                                        | <a href="http://ambulance.vic.gov.au">ambulance.vic.gov.au</a>                             |
| Education & Youth Support                                                                                          |                                                                                      |                                                                                            |
| Study Australia                                                                                                    | <a href="mailto:enquiries@studyaustralia.gov.au">enquiries@studyaustralia.gov.au</a> | <a href="http://studyaustralia.gov.au">studyaustralia.gov.au</a>                           |
| Youth Central                                                                                                      | 1300 650 172                                                                         | <a href="http://youthcentral.vic.gov.au">youthcentral.vic.gov.au</a>                       |
| Yellow Pages Australia                                                                                             | N/A                                                                                  | <a href="http://yellowpages.com.au">yellowpages.com.au</a>                                 |
| Places of Worship                                                                                                  |                                                                                      |                                                                                            |
| Churches                                                                                                           | Online search                                                                        | <a href="http://australianchurches.net">australianchurches.net</a>                         |
| Mosques                                                                                                            | Online search                                                                        | <a href="https://isv.org.au/">https://isv.org.au/</a>                                      |
| Temples                                                                                                            | Online search                                                                        | <a href="http://hinducouncil.com.au">hinducouncil.com.au</a>                               |
| Sikh Temple                                                                                                        | Online search                                                                        | <a href="http://sikh youthaustralia.com">sikh youthaustralia.com</a>                       |
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